

# QUAIL VALLEY WATER DISTRICT

### **BOARD OF DIRECTORS**

Mike Biglay
Enrique Lopez
Dawn Shiells
James Sweany
Catherine Tate

# **RESOLUTION NO. <u>02-2021</u>**

A RESOLUTION OF THE BOARD OF DIRECTORS OF QUAIL VALLEY WATER DISTRICT AMENDING RULE 1.6.4. OF DISTRICT RULES AND REGULATIONS.

**WHEREAS**, Quail Valley Water District has promulgated rules and regulations for water service; and

**WHEREAS**, the District has adopted a tired rate structure that has made the previously approved Courtesy Leak Adjustment Policy unworkable;

**NOW, THEREFORE, BE IT RESOLVED AND ORDERED,** the Board of Directors is amending Section 1.6.4. of District Rules and Regulations to read as follows, such change to be retroactively effective to January 1, 2024:

# 1.1.1. Leak Adjustment Policy:

A Customer that experiences excessive water use due to a water leak on the Customer's premises may request, in writing, a courtesy adjustment to the charges for the month in which the excessive use was first noticed.

1.1.1.1. <u>Excessive Use:</u> Defined as consumption, registered by water meter, two (2) times the monthly average for the previous 12 months.

# 1.1.1.2. Courtesy Adjustment:

Courtesy adjustment shall be limited to a reduction from the then current potable water consumption rate for all usage in Tier 2, Tier 3, and Tier 4 to the then current potable water consumption Tier 1 rate and shall apply to the portion of water registered by water meter for the month in which the excessive use was first noticed.

## 1.1.1.3. Limitations:

- (1) Adjustments shall be subject to review and approval of General Manager.
- (2) Adjustment shall be limited to once per 12-month period.



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| Passed and adopted by the Board of Directors of Quail Valley Water District 29th, 2024, by the following vote:   | et on June  |
| AYES: Directors  |             |
|  |             |
| NOES: Directors  |             |
|  |             |
| ABSENT: Directors  |             |
|  |             |
|  | , President |
|  | 7           |
| ATTEST:  |             |
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| Dawnette Boatman, Secretary, Quail Valley Water District   |             |
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| WITH THE THE PARTY OF THE PARTY |             |
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|  | , Secretary |
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