

PUBLIC AGENCY

QUAIL VALLEY WATER DISTRICT NEWS

BOARD OF DIRECTORS

Mike Biglay
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Septemebr 1, 2020

WATER TREATMENT PLANT UPDATE

It has been several months since we had an opportunity to include a newsletter with your water bill. This was due to Staff being kept busy coordinating multiple contractors installing equipment at the water treatment plant. Staff also was involved in installing a considerable amount of equipment beyond what the contractors installed. The result is that the treatment plant is installed and has been tested to insure that it is operational. We are now working with State regulators to permit the treatment plant so that we may begin operating the system and testing to insure it removes iron and manganese to below State standards. We hope to complete the permitting process and have the treatment plant inuse by the end of September.





PANDEMIC RESPONSE UPDATE

In response to ever changing Covid-19 restrictions, the District Office is again only open by appointment. Staff is available Tuesday-Thursday, 8:30-12:30 by phone and email to assist you with District business. Staff is available to take payments over the phone and we have a drop box next to the front door for anyone wishing to drop-off a payment.

If you would like your invoice emailed, please email the District at <u>customerservice@qvwd.org</u>. Emailed invoices include a link allowing payment online.

Thank you for your understanding and cooperation during this crisis. Please stay safe!